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FEB 25 2004

OFFICIAL

Khai Hee Kwan
315 Avoca St
Randwick NSW 2031
Australia

Clement B Graham
Examiner
Art Unit 3628
USPTO

FAX: 703-872-9326

RE: Patent Application Service Number 09/534,233 ✓

Dear Sirs,

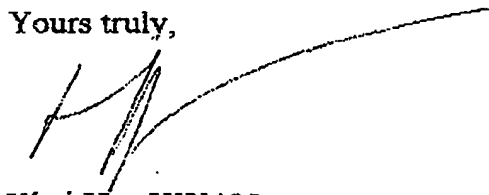
I respectfully request if you could assist me by sending a digital copy of the action letter mailed 30 Jan 2004 for my above application to me as soon as possible.

Digital copy can be email to chris@smartscape.com or khkwan@yahoo.com

As mentioned, I have moved from Malaysia to Australia only within the last 2-3 weeks. My address in PAIR has been updated for this purpose. If you are unable to send me a digital copy, I hope a physical copy can be send instead. I have requested customer service for this purpose but received not response to date.

Thanking you in advance.

Yours truly,



Khai Hee KWAN
Customer Number 023336
Applicant.

26 Feb 2004